



SERVICE HOTLINE

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DELAYED AVAILABILITY OF ALL AFRICA INDICES DATA PRODUCTS 15 MARCH 2018

Technical problems at FTSE Russell, the JSE Indices partner, unfortunately resulted in the source data files being provided to the JSE later than normal, with a consequential impact on the JSE being able to provide the All Africa Indices (AI) data files by their SLA times.

The data files have been produced and are available on the JSE Information Delivery Portal.

FTSE Russell and JSE are working together to analyse the problem and to put corrective actions in place to try and mitigate this problem from happening again.

The JSE apologises for the impact to your operations and to your users of the data.

Service:

FTSE/JSE Africa Indices Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

Issued By:

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